

	<b>Supplier Quality Management:</b> <b>List of Tender Returnables Documents</b>	Unique Identifier	240-12248652
		Revision	7
		Effective Date	2022/01/26
		Specification	240-105658000
Category 2 : Quality Requirements		Deliverables to be evaluated indicator = 1	
<b>SECTION A : Quality Management System Requirements ISO 9001</b> <b>(Option 1) Valid certification of Quality Management System by an ISO accredited body</b>			
		Apply =1	
A.1 Product / Service Scoping on ISO 9001 certificate is defined and relevant		1	
A.2 Certificate by Approved and Authorized certification authority		1	
A.3 Certification Authority has Recognized International Accreditation		1	
A.4 Validity (expiry date) of certificate		1	
Section A Score Option 1		4	
<b>SECTION A : Quality Management System Requirements ISO 9001</b> <b>(Option 2) Objective evidence of documented QMS that is not certified but complies with ISO 9001</b>			
		Apply =1	
A.1 QMS Manual or a document that defines and describes the QMS and its scope		1	
A.2 Quality Policy Approved by top management.		1	
A.3 Quality Objectives Approved by top management.		1	
A.4 Control of documented information (i.e. document and record control) Clause 7.5 of ISO 9001:2015		1	
A.5 Documented information for Control of nonconforming outputs Clause 8.7 of ISO 9001:2015		1	
A.6 Documented information for Nonconformity and Corrective action Clause 10.2 of ISO 9001:2015		1	
A.7 Documented information for Internal audit Clause 9.2 of ISO 9001:2015		1	
Section A Score Option 2		7	
<b>SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)</b>			
		Apply =1	
B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role) (Clause 5.3 of ISO 9001:2015)		1	
B.2 Documented information for Control of Externally Provided Processes, Products and Services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers (Clause 8.4 of ISO 9001:2015)		1	
B.3 Latest copy of an internal management system audit report (with Nonconformity, Correction and/ or Corrective Action Reports) - Report must include but not limited to Objective, Scope, Criteria and outcomes of the audit. (Clause 9.2 of ISO 9001:2015)		1	
B.5 Records of Management Review meetings (minutes, attendance registers e.t.c)		1	
Section B Score		4	
<b>SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698).</b> <b>Draft Contract Quality Plan specific to the scope of work as described in the tender documents (Ref ISO 10005)</b>			
		Apply (Yes=1)	
NB! Draft Contract/Project Quality Plan has important QA deliverables		1	
Section C Score		1	
<b>SECTION D: Quality Control Plan Requirements (Ref 240-105658000 or 240-109253302)</b> <b>QCP /Checklist/ ITP (Quality Control Plans) as per Scope of Works (Ref ISO 10005)</b>			
		Apply = 1	
NB! Draft/ Example of an Inspection and Test Plan (ITP) or Quality Control Plan (QCP) on similar and/ or previous work done		1	
Section D Score		1	
<b>SECTION E: User defined additional Requirements &amp; miscellaneous (Ref 240-105658000)</b> <b>Customer specific requirements &amp; other standards and required can be listed and evaluated here</b>			
		Apply (Yes=1)	
E.1 Form A is completed and signed.		1	
Section E Score		1	
NAME OF ESKOM REPRESENTATIVE		Lesego Garegae	
DATE ISSUED		24-Oct-25	
PROJECT: TENDER TITLE		eProcurement Solution for a period of 7 years, 2 years implementation and 5 years post implementation support including managed service for the application layer and allocation of professional service hours.	
SIGNATURE			